

RETAIL PRICELIST



- **Delivery to pickup locations and boxes**
- Sending from any Balíkovna location including boxes

Balíkovna	WITHOUT COD	WITH COD
Price	CZK 79	CZK 98
Surcharge for unregistered customers	+ CZK 10	+ CZK 10



Weight up to
15 kg



Size up to
50x50x50 cm



COD amount
up to CZK 50,000



Content value
CZK 50,000

! For **MORE INFORMATION** about the product Balíkovna see [Annex A:Retail Products](#).



- **Home delivery to any Czech address**
- Sending from any Balíkovna location including boxes

Balíkovna na adresu	WITHOUT COD	WITH COD
Price	CZK 109	CZK 128
Surcharge for unregistered customers	+ CZK 10	+ CZK 10



Weight up to
15 kg



Size up to
50x50x50 cm



COD amount
up to CZK 50,000



Content value
CZK 50,000

! For **MORE INFORMATION** about the product Balíkovna see [Annex A:Retail Products](#).

Balík Do ruky

- Home delivery to any Czech address
- Fantastic weight and size parameters plus a wide offer of additional services

Balík Do ruky	Size category (longest dimension up to) / Price			
	S (35 cm)	M (50 cm)	L (100 cm)	XL (200 cm)
Basic price	CZK 129	CZK 169	CZK 229	CZK 419
Price for Customer Card holders	CZK 119	CZK 159	CZK 219	CZK 409
Price for parcels with online posting of data*	CZK 119	CZK 159	CZK 219	CZK 409
Price for Customer Card holders with online posting of data*	CZK 109	CZK 149	CZK 209	CZK 399



Weight up to
31.5 kg



Longest dimension
200 cm



COD amount
up to **CZK 100,000**



Content value
up to **CZK 1,000,000**

! For **MORE INFORMATION** about the product Balík Do ruky see [Annex A:Retail Products](#).

Overview and pricelist of additional services and surcharges for the product Balík Do ruky

Additional services and surcharges	Price
Valuable Contents	CZK 50
Cash on Delivery	CZK 36
Delivery to the Addressee Only	CZK 26
Electronic Notification for the Sender – SMS	CZK 4
Electronic Notification for the Sender – Email	included in the product price
Guaranteed Delivery Time	CZK 60
Content value – up to CZK 50,000	included in the product price
Content value – over CZK 50,000 for each started CZK 10,000 over this amount	CZK 17
Fragile	CZK 36
Non-Standard	CZK 19
Longer Collection Time at Sender's Request	CZK 24
Multiple-Piece Parcel	included in the product price
Change of Delivery Address (Permanent Redirection)	Price
- Monthly flat rate	CZK 350

! For **DETAILED INFORMATION** see [Annex C:Additional Services, Instructions, Surcharges and Discounts](#).

* This price applies to parcels for which posting data is submitted using the electronic bulk posting form (ePA), which can be downloaded from www.ceskaposta.cz/ke-stazeni/formulare-a-tiskopisy.

Price refunding for the products Balík Do ruky, Balíkovna and Balíkovna na adresu

Price refunding

In the case of justified claims of late delivery for parcels with the selected Guaranteed Delivery Time service	The price of the Guaranteed Delivery Time service
For returned parcels with the Cash on Delivery service irrespective of COD amount	The price of the Cash on Delivery service is not refunded

Applicability

The prices of products, additional services and surcharges set out in this Pricelist are intended for customers without an Agreement, and for the Balíkovna and Balíkovna na adresu products also for Clients with an Agreement without individual price terms.

The prices set out in this Pricelist do not apply to:

- Cases where the price is agreed in a written Agreement with individual price terms, unless the Agreement provides otherwise. If the Agreement refers to this Pricelist, the Pricelist will apply to the extent set out in the Agreement, in particular as the basis for setting the price or as the methodology for determining the price. An individually agreed price takes precedence over the price set out in this Pricelist (regardless of the individually agreed price).
- Cases covered by a marketing event (discount), provided that the price set for the marketing event is lower than the price specified in this Pricelist. In such cases, the price specified for the marketing event takes precedence over the price specified in this Pricelist. Any deviations from or additions to this Pricelist agreed under an Agreement and/or in the individual price terms must not change the nature of the service offered for the given product.

Prices are subject to change.

The prices apply to parcels that meet all product parameters and the packaging and data-submission requirements. The additional services selected by the Sender and any applicable surcharges will be added to the price, provided the conditions for their application are met.

A fee of CZK 20 will be charged for cancelling the posting of a Balíkovna or Balíkovna na adresu parcel at a Non-Post Office Balíkovna or a Post-Office Balíkovna (cancellation can only be performed by Balíkovna staff).

The prices of all products have been calculated with regard to the usual average weight of posted parcels. The prices take into account fuel and toll costs.

In the event that any service, fee, or other item is not expressly specified in this price list, its price and conditions shall be governed by the currently valid price list of Česká pošta.

The prices shown are final and include VAT.

The terminology used is defined in the [General Terms and Conditions for the Provision of Services](#).