

GUIDE

OPTIONS FOR PAYING CASH-ON-DELIVERY ONLINE

Cash-on-delivery remains a popular way to pay for parcels because it lets you pay for the goods only when you collect them. Here's how you can easily pay the cash-on-delivery online from home, while travelling for work, or even during your Spanish class.

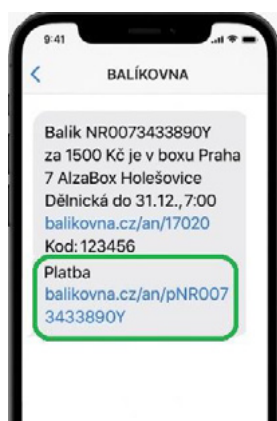
How to do it?

You can pay the cash-on-delivery online **quickly and easily via the email notification and SMS, the website, or the Balíkovna mobile app** – **always** after the parcel has been stored at the pick-up location or **in the box**.

Make the payment before collecting the parcel. **Without an advance cash-on-delivery payment, the pick-up code will not be activated** and you will not be able to collect the parcel.

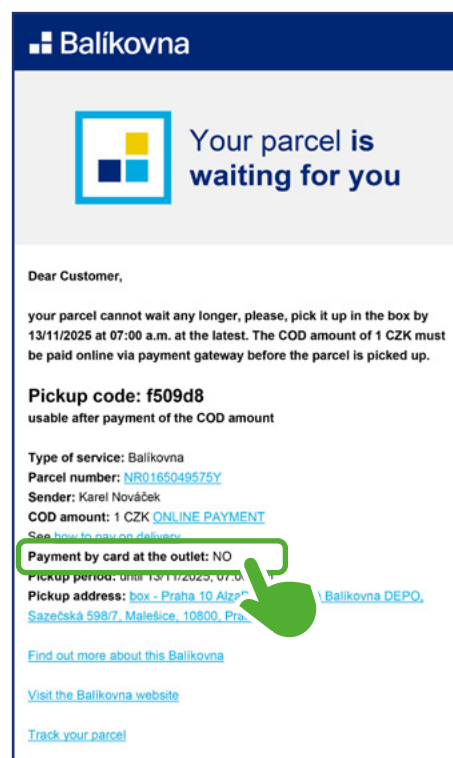
1 Payment via the link in the email notification (if we have your contact email)

Once your parcel is ready for collection, we'll send you an **email with a link to the payment page**.



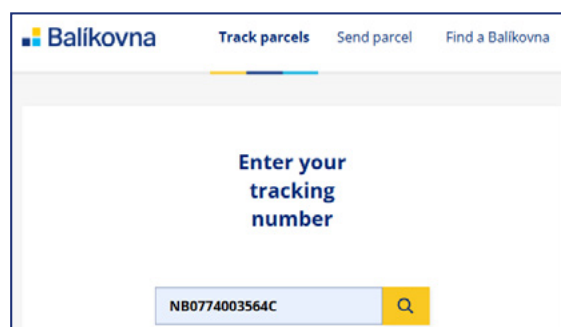
2 Paying the cash-on-delivery online from an SMS (for parcels stored in a self-service box only)

Once your parcel is ready for collection, we'll send you an **SMS with a link to the payment page**.



3 Payment via the parcel detail on the Balíkovna website (if we do not have your contact email)

In the parcel-tracking section, **enter the parcel number** and click **SEARCH**.



NEXT STEPS APPLICABLE TO ALL OPTIONS

The **full parcel detail** will open, including the option to pay the cash-on-delivery online. You can do this by clicking the **PAY BY CARD ONLINE** button.

Parcel NB0774004635C

**READY FOR PICKUP**
UNTIL WEDNESDAY 22. 4.

TOTAL AMOUNT TO PAY
500 CZK

PAY BY CARD ONLINE

Only cash payments are available at this outlet.

How can you pick up your parcel? Using the code we sent to you via SMS or email (anyone you give the code to can pickup). Otherwise, you will be asked to present official personal ID.

[Resend a pickup code](#)

Payment Overview

Identification Details

Order number	6040000453
ID zásilky	NB0774004635C
Payment status	UNPAID

To Pay

Dobírka	500 CZK
Doručit zásilku na jinou adresu (Dostávka)	0 CZK
Total price	500 CZK

E-mail

We'll send you the confirmation of payment to this email

In the summary, **enter the email address** where you want the payment confirmation to be sent.

You will be taken straight to the **payment page**, where you enter your payment details and click PAY.

This completes the cash-on-delivery payment.

We'll send the payment confirmation to the email address you entered in the payment summary.

**Bezpečná online platba** 

1x Platba k zásilce
500,00 CZK
Česká pošta

Vešle platební údaje nikdy nesdílíme s obchodníkem. V adresním řádku prohlížeče si prosím ověřte, že se nacházíte na stránce [platebnibrama.csob.cz](#) a že zelená ikonka zámku indikuje bezpečné spojení.

Číslo karty **Platnost** **CVC/CVV**

..... MM/RR CVC

Zaplatit 500,00 CZK

C Pay

500,00 CZK

Zrušit platbu a vrátit se do obchodu

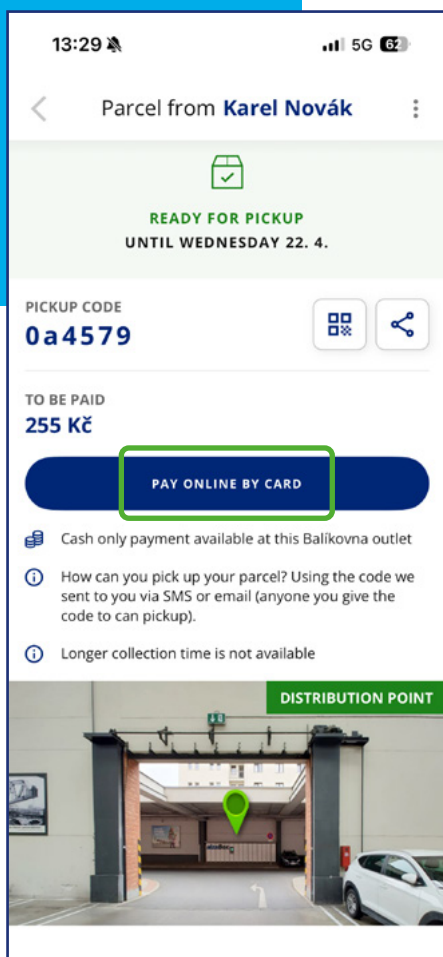
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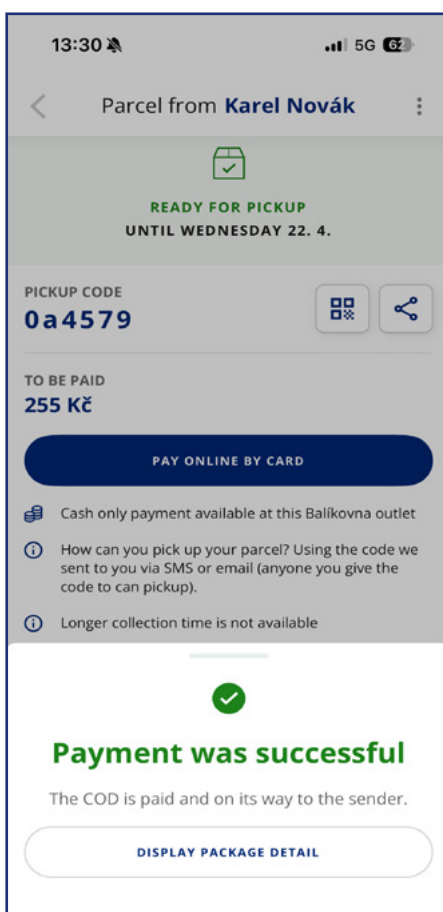
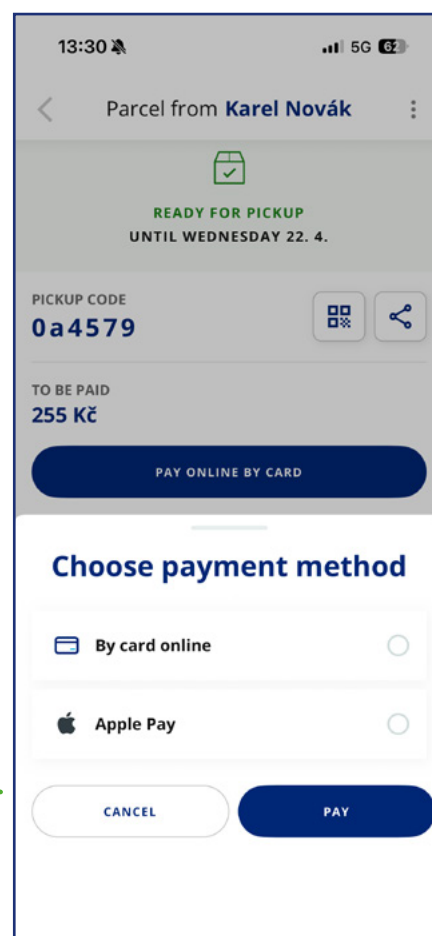
4 Payment via the Balíkovna mobile app

(all you need is a MY BALÍKOVNA account)

In the mobile app, go to My Parcels – RECEIVING, **select the parcel you want to pay the cash-on-delivery for**, and tap **PAY BY CARD ONLINE**.



Choose your preferred payment method – ONLINE CARD PAYMENT, Apple Pay on iOS devices, or Google Pay on Android devices.



You can then complete the payment.

This completes the cash-on-delivery payment.