

LET US INTRODUCE

Balíkovna na adresu is a cost-effective way to deliver parcels up to 50 kg. An ideal solution for online stores and home delivery of goods to the customer. We can handle content worth up to CZK 1 million; we will deliver the parcel in a guaranteed time inclu; and we will also take care of multiple piece parcels.



EASY, CONVENIENT, FAST!

■ Easy

Posting data are **easy to transmit** online via Online Posting (POL), API or by data file.

■ Convenient

Your customers will appreciate the option of **delivery to their home, office or even summer house**. On the delivery day, we will send them a notification with the delivery time and our couriers will contact the customer by phone in advance.

■ Fast

The recipients receive the parcel from our courier at the address of their choice **typically as early as the next day**. We will collect any COD amount due and virtually immediately transfer it to your account.

BENEFITS

- + Excellent weight and size parameters;
- + Cost-effective;
- + Favourite additional services;
- + Reliable home delivery;
- + Fast cash on delivery remittance.

BASIC PARAMETERS

Maximum weight	31.5 kg, can be agreed up to 50 kg, * max. 15 kg.
Minimum size	15 × 10.5 cm
Maximum size	Longest dimension up to 200 cm and the sum of all three dimensions up to 300 cm, * max. 50×50×50 cm.
Size category	S (longest dimension up to 35 cm), M (longest dimension up to 50 cm), L (longest dimension up to 100 cm), and XL (longest dimension up to 200 cm), * S, M only.
Posting of data	Online Posting, API, data file, * data file is not allowed
Posting of parcels	Bulk posting or pickup drive, * selected partner network and AlzaBoxes.
Delivery	Standard delivery the next working day.
Tracking	On the www.balikovna.cz site or in the Balíkovna mobile application.
Compensation cover	Compensation for loss, damage or part loss up to the maximum declared value. Insured parcels up to CZK 1 million, * up to CZK 50,000.

* Applies to posting at all partner Balíkovna and AlzaBox locations.

ADDITIONAL SERVICES

Cash on Delivery	The COD amount will be collected from the recipient of the parcel and paid out into your bank account.
Insured Parcel	This service is designed for valuable parcels or those containing money, payment cards, vouchers, bills of exchange, cheques and other securities, artworks and collectibles, and other valuables worth up to CZK 1 million, * not permitted.
Delivery to the Addressee Only	The parcel will be delivered to the recipient only against their identity document.
Guaranteed Delivery Time	Guaranteed Delivery Time by 2 p.m. the next working day, * not permitted.
Fragile	We will handle your parcel with maximum care. You can use this service only for parcels sized up to M and weighing up to 10 kg, * not permitted.
Longer Collection Time	The collection time can be extended from the standard 7 days up to 15 days.
Multiple Piece Parcel	All pieces will be delivered to the recipient at the same time at a better price for the sender, * not permitted.
Compensation cover	Compensation for loss, damage or part loss up to the maximum declared value. Insured parcels up to CZK 1 million, *up to CZK 50,000.
Cumbersome	An additional service for the following parameters: ■ Any dimension exceeding 120 cm × 60 cm × 60 cm; ■ Distinctly irregular, spherical or conic shape; ■ Contains protruding parts; ■ Without wrapping or suitable outer packaging, such as a cardboard box, strong envelope, strong plastic bag intended for transportation; ■ Contents not secured against movement, * not permitted.
B2B Parcel	Ideal to send parcels between businesses. Over 95% of parcels are delivered the next working day. Two delivery attempts are a matter of course.

* Applies to posting at all partner Balíkovna and AlzaBox locations.



WANT TO KNOW MORE? CONTACT US!

We are ready to answer all your questions and prepare an offer of services to meet your needs.

FILL OUT A FORM

